

SECURITY Q&A

RATE YOUR SUPERVISOR SKILLS *by Richard Kay*

1. A supervisor should maintain some professional and personal separatism from team members.

TRUE / FALSE

2. The supervisor role is a minor one in an organization's workplace performance.

TRUE / FALSE

3. A supervisor should receive regular additional training relevant to their role.

TRUE / FALSE

4. There is no need for a supervisor to be involved in a team member's performance appraisal.

TRUE / FALSE

5. Supervisors should be knowledgeable on current workplace safety and industrial relations legislation.

TRUE / FALSE

6. The supervisor is an important conduit of information between management and workers.

TRUE / FALSE

7. To maintain authority, management should deal directly with workers without going through the supervisor.

TRUE / FALSE

8. A company should invest appropriate time and energy in recruiting, selecting, training and supporting supervisors.

TRUE / FALSE

9. Supervisors should have an intimate understanding of organizational policy, procedures, culture and vision, and communicate this regularly to workers.

TRUE / FALSE

10. An effective supervisor has no need for input from team members, only management.

TRUE / FALSE

11. Credibility for a supervisor is not as important as authority.

TRUE / FALSE

12. A supervisor is responsible for the individual actions of their team members.

TRUE / FALSE

13. 'Do as I say, not as I do' is a key maxim for supervisors.

TRUE / FALSE

14. Supervisors should encourage each team member to develop a sense of personal responsibility themselves to enable the team to function effectively.

TRUE / FALSE

15. A supervisor is only as good as the team they lead.

TRUE / FALSE

16. When the team succeeds, it is the supervisor who should assume the credit.

TRUE / FALSE

17. A supervisor is responsible for the collective outcomes of their team.

TRUE / FALSE

18. A supervisor should not be involved with disciplining team members as this creates disruption of team harmony.

TRUE / FALSE

19. It is important for team members to receive regular constructive feedback from their supervisor on the quality of their performance.

TRUE / FALSE

20. A supervisor should encourage an atmosphere of extreme competition within the team.

TRUE / FALSE

ANSWER KEY

1 True, 2 False, 3 True, 4 False, 5 True, 6 True, 7 False, 8 True, 9 True, 10 False, 11 False, 12 False, 13 False, 14 True, 15 True, 16 False, 17 True, 18 False, 19 True, 20 False

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