

## Investigations

### Certificate III in Security Operations

For those who seek a different challenge, consider the investigative services field (private investigator).

This course meets the requirements for Inquiry Agent licensing in Victoria.

The course covers the skills and knowledge relevant to conducting factual investigations and surveillance operations.

There are 12 core and 3 elective units:

- Contribute to effective workplace relationships
- Organise personal work priorities & development
- Maintain workplace safety in security industry
- Prepare & present evidence in court
- Work effectively in investigative services industry
- Develop investigative plan
- Compile investigative report
- Provide quality investigative services to clients
- Conduct surveillance
- Organise & operate a surveillance vehicle
- Gather info by factual investigation
- Conduct interviews and take statements
- Store & protect information
- Operate info gathering equipment
- Locate subjects



## Further Training

For those wishing to develop their skills and knowledge and expand their career options Dynamic Training offers several specialty programs.

### Security Screening

Covers establishing a screening system, electronic screening methods, physical screening of people, baggage and vehicles.

### Loss Prevention

Examines procedures and skills for working as a Loss Prevention Officer in retail environments. Includes theft analysis, basic surveillance, dealing with offenders, arrest procedures.

### The next steps...

To secure your place on the course of your choice:

- Select the courses you wish to undertake
- Complete the application form
- Return application & deposit to secure your place

If you have any questions regarding your eligibility, or program requirements, please contact us.



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# Dynamic Training

*"Our experience...Your success"*

## Security Training Courses



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# Security Operations II

## Certificate II in Security Operations

Licensing in unarmed guard, crowd control and control room begins at AQF 2 level, with 7 core units plus electives specific to the job function. (Code: CPP20207)

There are 7 core units common to all streams:

- Communicate effectively in the security industry
- Follow workplace safety procedures
- Work effectively in the security industry
- Work as part of a security team
- Provide security services to clients
- Apply first aid

## Unarmed Security Guard

7 core units plus 6 additional elective units:

- Control access to & exit from premises
- Operate basic security equipment
- Patrol premises
- Use communication systems
- Manage conflict through negotiation
- Protect self & others using basic defensive techniques

## Crowd Control

7 core units plus 10 additional elective units:

- Monitor & control individual & crowd behaviour
- Manage conflict through negotiation
- Apply procedures for responsible service of alcohol
- Protect safety of persons
- Control access to & exit from premises
- Operate basic security equipment
- Prepare/present security documentation/reports
- Plan & conduct evacuation of premises
- Protect self & others using basic defensive techniques
- Control persons with empty hand techniques

# Control Room Operator

7 core units plus 7 additional elective units:

- Monitor security from control room
- Maintain & use security database
- Store & protect information
- Operate basic security equipment
- Use communication systems
- Monitor electronic reporting facility
- Provide quality customer service

## Monitoring Centre

7 core units plus 3 additional elective units:

- Use communication systems
- Monitor electronic reporting facility
- Provide quality customer service

# Security Operations III

## Certificate III in Security Operations

Licensing in armed guard, bodyguard & cash in transit begins at AQF 3 level, with 9 core units plus electives specific to the job function. (Code: CPP30407)

There are 9 core units common to all streams:

- Contribute to effective workplace relationships
- Organise personal work priorities & development
- Maintain workplace safety in security industry
- Manage conflict through negotiation
- Determine response to security risk situation
- Prepare/present security documentation/reports
- Coordinate quality security service to customers
- Maintain security of environment
- Apply first aid



# Armed Security Guard

9 core units plus 4 additional elective units:

- Prepare & present evidence in court
- Plan & conduct evacuation of premises
- Control persons using empty hand techniques
- Control security risk situations using firearms

## Bodyguard

9 core units plus 5 additional elective units:

- Control access to & exit from premises
- Monitor & control individual & crowd behaviour
- Plan & conduct evacuation of premises
- Provide for safety of persons at risk
- Control persons using empty hand techniques

## Cash in Transit

9 core units plus 5 additional elective units:

- Undertake CIT load/unload in unsecured environment
- Implement CIT security procedures
- Test & inspect CIT security equipment
- Control persons using empty hand techniques
- Control security risk situations using firearms

Additional units as a condition of licence to carry:

- Control persons using batons
- Restrain persons using handcuffs

**Note:** units common across various certificate streams count as credits in attainment of qualifications.

For more information, view our website:

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